

September 13, 2018

***Via Electronic Submission***

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW, Room TW- A325  
Washington, D.C. 20554

**RE: Notice of Ex Parte- Misuse of Internet Protocol Captioned Telephone Service, CG Docket No. 13-24**

Dear Ms. Dortch,

The National Association for State Relay Administration (NASRA) functions as a clearinghouse for state Telecommunications Relay Services (TRS) administrator topics, issues, standards, and policy statements. On September 10, 2018, NASRA hosted a panel presentation related to Internet Protocol Captioned Telephone Service (IP CTS) at their annual conference in Bloomington, Minnesota. Discussion topics included items that the Federal Communications Commission (FCC) is seeking comment on in the IP CTS Report and Order, Declaratory Ruling, Further Notice of Proposed Rulemaking, and Notice of Inquiry released on June 8, 2018. Due to the presence of Michael Scott, FCC attorney advisor, this letter is submitted as notice of Ex Parte.

The panel presentation, moderated by NASRA member Sherri Collins, included representation from five IP CTS providers who included Dennis Selznick, Sprint Product Manager; Bruce Peterson, CaptionCall Vice President of Marketing; Dixie Ziegler, Hamilton Relay Vice President; Mike Strecker, ClearCaption Vice President of Regulatory and Strategic Policy; and Cristina Duarte, InnoCaption Director of Regulatory Affairs. Other attendees of the panel discussion included the following; NASRA state members from 28 states; international attendees from nWise and Norwegian Labour Service; attendees from Hearing Loss Association of America, Access 256 Productions, and Rolka Loube; and sponsor attendees from Sprint Accessibility, Hamilton Relay, CaptionCall, Ultratec, and Communication Services for the Deaf.

The topics that were addressed and discussed included fraud, waste, and abuse of IP CTS, third party certifications and IP CTS providers giveaway of IP CTS devices at no charge, automatic speech recognition, trends in mobile IP CTS, and concerns about accessing emergency services through mobile IP CTS.

Should you have any questions regarding this filing, please do not hesitate to reach out to me. Thank you.

Respectfully Submitted,



Holly Bise  
NASRA Chair